

Domestic Abuse Services in Warwickshire

Warwickshire Against Domestic Abuse: www.talk2someone.org.uk

Services for Victims¹

Domestic Abuse Support Service:

Stonham (part of Home Group) deliver open access, advice and information for anyone concerned about domestic abuse via a specialist helpline, website and drop in sessions. **All services can be accessed through the helpline number.**

Drop In clinics are delivered across the county; please contact the service for further details.

Specific services include:

Specialist domestic abuse helpline: Free phone 0800 408 1552

Mon – Fri 09:00 – 21:00

Sat 08:00 – 16:00

Referrals line for professionals: 0845 155 0376

Mon – Fri 09:00 – 17:00

This number can also be used for contacting the MARAC Co-Ordinator

Housing related floating support

Housing related floating support develops and sustains a service user's capacity to live independently in their accommodation. As well as supporting victims in relation to their accommodation the service offers support with many other aspects including:

- Personal safety and security
- Finances, bills etc..
- Education, training and employment
- Health and wellbeing
- Social skills, networks, activities etc...

Specialist support for:

- **Male victims**
- **Black and Minority Ethnic communities**
- **Lesbian Gay Bisexual and Transgender victims**

¹ WCC funded domestic abuse services in Warwickshire have been re-commissioned with new providers in place as of April 2012.

Sanctuary Scheme

The Sanctuary Scheme provides support to help victims to remain living safely in their own homes once they have ended their relationship, including the installation of home security measures. The project is for all female and male victims of domestic violence and abuse aged from 16 who are living in any type of property within Warwickshire. The project accepts both self-referrals and referrals from any agency.

Independent Domestic Violence Advisors (IDVAs)

The IDVAs provide support to high risk victims of domestic violence and abuse. They work with the victim to develop an intensive risk management plan and ensure they are receiving all the support required to keep themselves and their families safe. They also offer support to clients who are accessing the criminal justice system and need support during criminal or civil legal proceedings. The IDVAs can provide support during court hearings, act as an advocate and refer victims to a range of other specialist agencies and support. IDVAs are available for all high risk female and male victims of domestic violence and abuse aged from 16 and accepts both self-referrals and referrals from any agency

Multi-Agency Risk Assessment Conference coordination

Multi-Agency Risk Assessment Conferences (MARACs) are multi-agency meetings which focus on the safety plan of high risk victims of domestic abuse. Professionals concerned that a victim of domestic violence and abuse may be at a high level of risk of harm can refer cases to the MARAC Co-ordinator.

Freedom Programme & Drop In Sessions - Please contact Stonham for further details.

Services provided by the DASS are available to victims at any level of risk, apart from the IDVA Service which is only for victims assessed as being at a high risk of harm.

Domestic Abuse Refuge Service

Refuges provide safe emergency housing and support to women (aged 16 and over) and their children escaping domestic violence and abuse. Addresses are confidential.

Leamington: 01926 832 861 9am – 5pm

Nuneaton: 02476 388 093 9am – 5pm

Rugby: 01788 571 589 9am – 5pm

Out of hours contact: 07584 233 473.

In an emergency dial 999

Families First Warwickshire (previously WDVSS)

Families First is a county-wide service with a head office in Rugby & a refuge in Stratford.
Head office contact details are:

Tel 01788 537112

Mon – Thurs 09.30 – 12.00

- One to one support (phone or face to face).
- Refuge through 5 independent flats.
- An early intervention project which encourages women to come forward and build self-esteem to find safe solutions.
- Support for families of victims of DV.
- Work with families experiencing abuse from son/daughter.
- Awareness-raising in local communities.
- Children First counselling service for children and young people with a specialism in working with those exposed to domestic abuse;
- Post separation Contact issues;
- A support service for service for families of prisoners via their Inside Out service at HMP Onley.
- Training and consultancy on domestic abuse
- Workshops for on various issues e.g. Assertiveness, Problem Solving, Understanding Conflict, Understanding DV, Understanding the legal issue

Stratford Refuge

WDVSS provide 5 units in Stratford for women and their children fleeing abuse.

For referral please call WDVSS Head Office – 01788 537112 as above.

Domestic Abuse Counselling Service (DACS)
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DACS is committed to the protection of women and children by providing therapy for victims and perpetrators of abuse to enable them to make the changes they need to make in their life.

Email: enquiries@dacs-service.org.uk

Website: <http://www.dacs-service.org.uk>

Tel: – Tel 0845 0044075

Address: CVS House, 72 High Street, Nuneaton, Warwickshire, CV11 5DA.

In an emergency dial 999

Blue Sky Centre (Sexual Assault Referral Centre)

The Blue Sky Centre is a Sexual Assault Referral Centre (SARC) for women, men and children; it recognises all forms of sexual violence including: Rape, Sexual Assault, Childhood Sexual Abuse, Rape within marriage, Female Genital Mutilation, Trafficking and Sexual Exploitation.

What is a SARC?

A Sexual Assault Referral Centre is a single location where any victim of Rape or Serious Assault will receive medical care, police intervention (if you choose to report the crime) and various other support services. A SARC is an independent service that can operate 24/7 to assist all victims of Rape and Sexual Assault. Our SARC is a local partnership between the police, health services and voluntary organisations set up to focus on your immediate support needs.

The Blue Sky Centre offers the following services:

- Dedicated forensically secure facility integrated with hospital services.
- Availability of forensic examination 24 hours a day within 4 hours of immediate need.
- Self referrals can be made.
- Forensic Results can be stored.
- A female medical practitioner wherever possible.
- Crisis workers available to provide immediate support to the victim.
- Immediate access to emergency contraception and drugs to prevent sexually transmitted diseases and HIV.
- Referral pathways to Independent Sexual Violence Advisors.
- Signposting and referral to other appropriate statutory and voluntary services.

Opening Hours:

The SARC will usually be staffed during normal working hours but will be available for use via a call-out system on a 24/7 basis 365 days of the year.

Contacting the SARC:

The SARC telephone number is **02476 865505**. You can call and discuss the circumstances with us and we will advise you about the most appropriate next steps which may be an appointment at the SARC for a forensic examination or a referral to other services that can help you.

Whilst anyone can attend the Centre without an appointment we would not be able to see people immediately if both wings are already in use, so prior contact is recommended by calling us.

The Blue Sky Centre is located on the site of George Eliot Hospital in Nuneaton.

In an emergency dial 999

Rape or Sexual Abuse Support Project (RoSA)

Confidential support for Survivors of rape or sexual abuse, men & women, individual & group support. Support for young survivors from the age of 13 years.

24 hour confidential answerphone.

Tel 01788 551151

Address: P.O. Box 151, Rugby, Postcode CV21 3WR

Email rosa.support@btconnect.com

Website: <http://www.survivorguide.co.uk/>

Safeline

Safeline Warwickshire - is a leading specialist independent charity providing support to survivors and their families of sexual abuse and rape across Warwickshire and surrounding areas. Males and females, young and older, from diverse communities can access a range of provision including free phone telephone helpline, 121 counselling/psychological sessions, support groups, ISVA, training, CAF, APE, young people and schools projects.

For the full range of services refer to – www.safeline.org.uk

Safeline free phone helpline number: 0300 123 2028

Monday to Friday, 7:30pm to 9:30pm.

Email: office@safeline.org.uk

Postal address: Safeline, 6a New Sreet, Warwick CV34 4RX

Office Telephone No.: 01926 402 498

In an emergency dial 999

Services for Children and Young People

Victim Support Domestic Violence and Relationship Abuse Project

The DV RAP provides direct support to children and young people who are affected by domestic abuse or are in / at risk of abusive relationships themselves. The project works with children and young people aged between 4 and 18 years old (up to 25 for disabled young people) who have experienced domestic abuse, either through living in households where there is domestic abuse or are experiencing abuse in their own relationship.

The project provides:

- One to one confidential support,
- Group work activities,
- Awareness raising work in schools and youth settings,
- Work with the family and wider agencies to affect positive change.

The project accepts referrals from:

- Any professional working with a family with the agreed paperwork completed, and that meets the referral criteria.
- Any child or parent

The project works in co-operation with the family and therefore all referral agencies must have consent from the child/ young person and non-abusing parent before referral. If there are difficulties with consent, please contact the manager to discuss possible solutions.

If you have any questions or queries about making a referral to the DVRAP please call Nicola Hall, DV RAP locality Project Manager

Tel: 01926 682687 or

Email: relationshipabuse.cyp@victimsupport.cjsm.net

In an emergency dial 999

Services for Perpetrators

Domestic Abuse Counselling Service (DACS)

DACS is committed to the protection of women and children by providing therapy for victims and perpetrators of abuse to enable them to make the changes they need to make in their life.

Tel 0845 0044075

Address: CVS House, 72 High Street, Nuneaton, Warwickshire, CV11 5DA.

Email: enquiries@dacs.service.org.uk

Website: <http://www.dacs.service.org.uk>

Other Useful Services

Citizen's Advice Bureaux

Citizens Advice Bureaux offer free, confidential, impartial and independent advice from many locations in Warwickshire. Our advice helps people resolve their problems with debt, benefits, employment, housing, discrimination, and many more issues. It is available to everyone. Advice may be given face-to-face or by phone. Most bureaux can arrange home visits and some also provide email advice. A growing number are piloting the use of text, online chat and webcams.

Search for your local bureau to see the full range of services it provides:

<http://www.citizensadvice.org.uk/index/getadvice.htm>

Local Authority Housing Teams:

- **North Warwickshire Borough Council - Tel 01827 715341**
Website: <http://www.northwarks.gov.uk/housing>
- **Nuneaton and Bedworth Borough Council – Tel 0247 7637 6376**
Website: <http://www.nuneatonandbedworth.gov.uk/housing>
- **Rugby Borough Council – Tel 01788 533 533**
Website: <http://www.rugby.gov.uk/housing>
- **Stratford-on-Avon District Council - Tel 01789 267575**
Website: <http://www.stratford.gov.uk/community/community-113.cfm>
- **Warwick District Council – Tel 01926 450000**
Website: <http://www.warwickdc.gov.uk/WDC/Housing/default.htm>

In an emergency dial 999

National Services: Victims

National Domestic Violence Helpline - Tel: 0808 2000 247 – 24 hours a day

The Freephone 24 Hour National Domestic Violence Helpline, run in partnership between Women's Aid and Refuge, is a national service for women experiencing domestic violence, their family, friends, colleagues and others calling on their behalf.

Forced Marriage Helpline - Tel: 0800 5999 247 Mon – Fri 9.30am – 5pm

Called the 'Honour Network', the dedicated helpline is run by the charity Karma Nirvana, which helps survivors of honour crimes and forced marriages

Broken Rainbow - Tel: 0845 260 4460 Monday to Friday 9am to 1pm and 2pm to 5pm

For lesbian, gay, bisexual & transgender people who experience domestic violence

Men's Advice Line - Tel: 0808 801 0327 Monday - Friday 10am- 1pm and 2pm - 5pm

A helpline for male victims of domestic violence and abuse

National Services: Perpetrators

Respect - Tel: 0845 122 8609 Monday - Friday 10am - 1pm and 2pm - 5pm

A helpline offering information and advice to people who are abusive towards their partners and want help to stop

<http://www.respectphoneline.org.uk/phoneline.php>

Everyman Project - Tel: 0207 263 8884

Everyman offers a range of support services for men who want to stop behaving violently or abusively, and for the people affected by their violence or abuse.

<http://www.everymanproject.co.uk/>

National Services: Children

Childline - Tel: 0800 1111 – 24 hours a day

ChildLine is the free helpline for children and young people in the UK who want to talk about any problem.

www.thehideout.org.uk

A website for children and young people living with Domestic Violence and Abuse:

<http://thisisabuse.direct.gov.uk/>

A website for children and young people living with Domestic Violence and Abuse:

In an emergency dial 999